

How Does A Hotel Inventory Management System Work?

A hotel inventory management system has a set of automated software modules that help your hotel staff perform various functions needed to run a hotel chain or individual unit. Here we explain how the key modules of an Inventory Management System work.



#1

#1 Booking System

If you decide not to sell most of your rooms to external travel agencies for high fees, the booking system module provided by IMS is good enough to manage your end-to-end booking needs. The module can receive, process, and analyze all your direct reservations and synchronize all your external reservations from online travel agencies.

#2

#2 Room Management

The room management module manages the room availability, tracks the status of supplies, reserves rooms for upselling, and, when needed, blocks them for cleaning and renovation.

#3

#3 Guest Module

The guest module helps you manage your communication with the visitors. You can inform the visitors about their in-hotel transactions and external services you may have to offer and ask for live feedback.

#4

#4 General Management

The general management module helps you bolster revenue in operations. For example, your staff can control visitor transactions and create upselling opportunities by providing deals and discounts to visitors, all in one system.